

Terms of Trade

- “Seller” shall refer to Appliance Repair Specialist Ltd
- “Buyer” shall mean the Buyer (or any person acting on behalf of and with the authority of the Buyer) as described on any quotation, work authorisation or other form as provided by the Seller to the Buyer.
- Our technicians have very well-stocked vans with common and universal parts for most makes and models. In the case that you do require parts that we don’t carry in our vans, we will advise you a fixed price quote before ordering any parts.
- All parts remain the property of appliance repair specialist ltd until the invoice is paid for in full.
- If your appliance is heavy or built in, we take all care when uninstalling the appliance from the cabinetry or moving it to gain access to repair it. but take no liability for damage to floors or cabinetry. If damage to you floor or cabinetry is a concern, we recommend the unit is uninstalled from any cabinetry or the floor/property is protected before we attend.
- The Price for services/goods shall be either:
 - (a) as indicated on invoices provided by the Seller to the Buyer in respect of Goods supplied; or
 - (b) the Seller’s quoted Price (subject to clause 3.2) which shall be binding upon the Seller provided that the Buyer shall accept the Seller’s quotation in writing within seven (730) days.
- Payment is due on the date shown on the invoice.
- All overdue accounts may incur an administration fee.
- Accounts older than 60 days will be referred to a debt collection company for recovery and you will be liable for the debt collection costs, this could include any legal costs. The debt collection company may provide such default information to other parties not limited to credit reporting companies who may use that information for their clients. The debt collection company may also load a credit default with a credit reporting company.
- We pride ourselves on being a fair and ethical. We appreciate at time there can be disagreements, misunderstanding and frustration. We will try our best to negotiate an acceptable resolution to any issues or concerns which arise.
- Negative Online Reviews: We support freedom of speech including fair, reasonable online reviews based on honest facts. We reserve the right to sue for all damages including our legal fees, if an untrue negative review is left online mentioning this company.

These terms maybe modified or updated from time to time. Please read them in full before employing our services.

If you have any questions or concerns with these terms & conditions please contact us to discuss.